MHHS PROGRAMME
Industry-led, Elexon facilitated

MHHS ADO Training Guide

Defects
#2 Defect Status Overview

Document Type - External

October 2023

MHHS Programme – Defect Status Overview

Change Record

Date	Author(s)	Version	Change Detail
22/09/2023	Dean Bailey	0.1	Initial draft
06/10/2023	Dean Bailey	1.0	Updates following SRO review
25/10/2023	Dean Bailey	2.0	Process flow slide (6) updated

Reviewers

Reviewer	Role	Version
Simon Berry	LDP SI Test Support Manager	1.0
Nicola Farley	MHHS Qualification Manager	2.0
Kiran Raj	MHHS SIT Functional Test Lead	2.0

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MHHS Programme – Defect Status Overview

Document References

Ref no.	Document name	Published
MHHS-DEL1704	MHHS ADO Training Guide #3 Raising a Defect in ADO	05/03/2024
MHHS-DEL1705	MHHS ADO Training Guide #1 Release Management Form	05/03/2024
MHHS-DEL1706	MHHS ADO Training Guide #1Executing Test in ADO	05/03/2024
MHHS-DEL1703	MHHS ADO Training Guide #2 Defect Status Overview	06/10/2023
MHHS-DEL1707	MHHS ADO Training Guide #1 Creating Queries and Dashboards in ADO	06/10/2023
MHHS-DEL1736	MHHS ADO Training Guide #1 Environments Downtime Form	06/10/2023
MHHS-DEL 1701	MHHS ADO Training Guide #1 Permissions and Access Requests	06/10/2023
MHHS-DEL1796	Defect and Release Management Lifecycle diagram	06/10/2023

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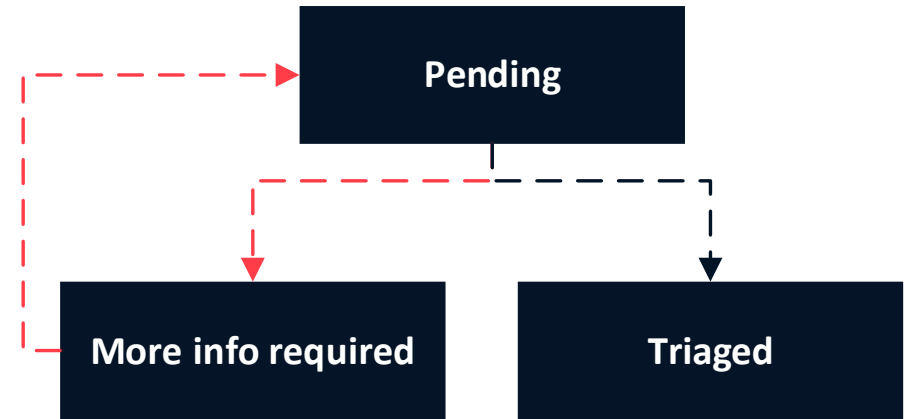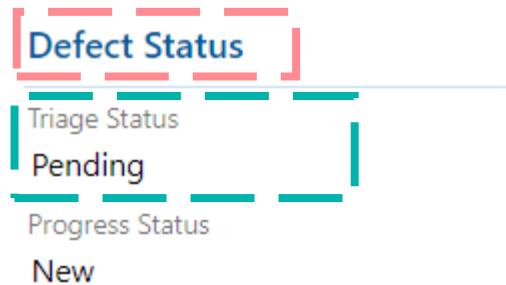Industry-led, Elexon facilitated

MHHS Programme – Triage Status Overview

To enable greater visibility of a defects status throughout the triage process, a small number of statuses have been added to the defect template. This will allow participants of the MHHS Programme to determine where in the triage process a defect is currently at.

When a new defect is raised, ADO will automatically default the status of the 'Triage Status' field to 'Pending'. If this is then accepted by the triage team, the status will be set to 'Triaged' and the defect will then continue through the fix process.

If triage cannot be completed due to a lack of information and/or clarity as to the issue, the status 'More info required' will be selected and the originator will be contacted. Once the relevant information has been received, the status will be set back to 'Pending'.

The triage status can be found within any defect under the subheading, 'Defect Status'

MHHS Programme – Defect Status Overview

To provide the MHHS Programme with the controls and capability of effectively managing defects throughout testing, a defect process has been created that incorporates both standard ADO states and more granular progress statuses.

This diagram depicts the typical routes a defect can take, showing both the progress status and its associated ADO state:

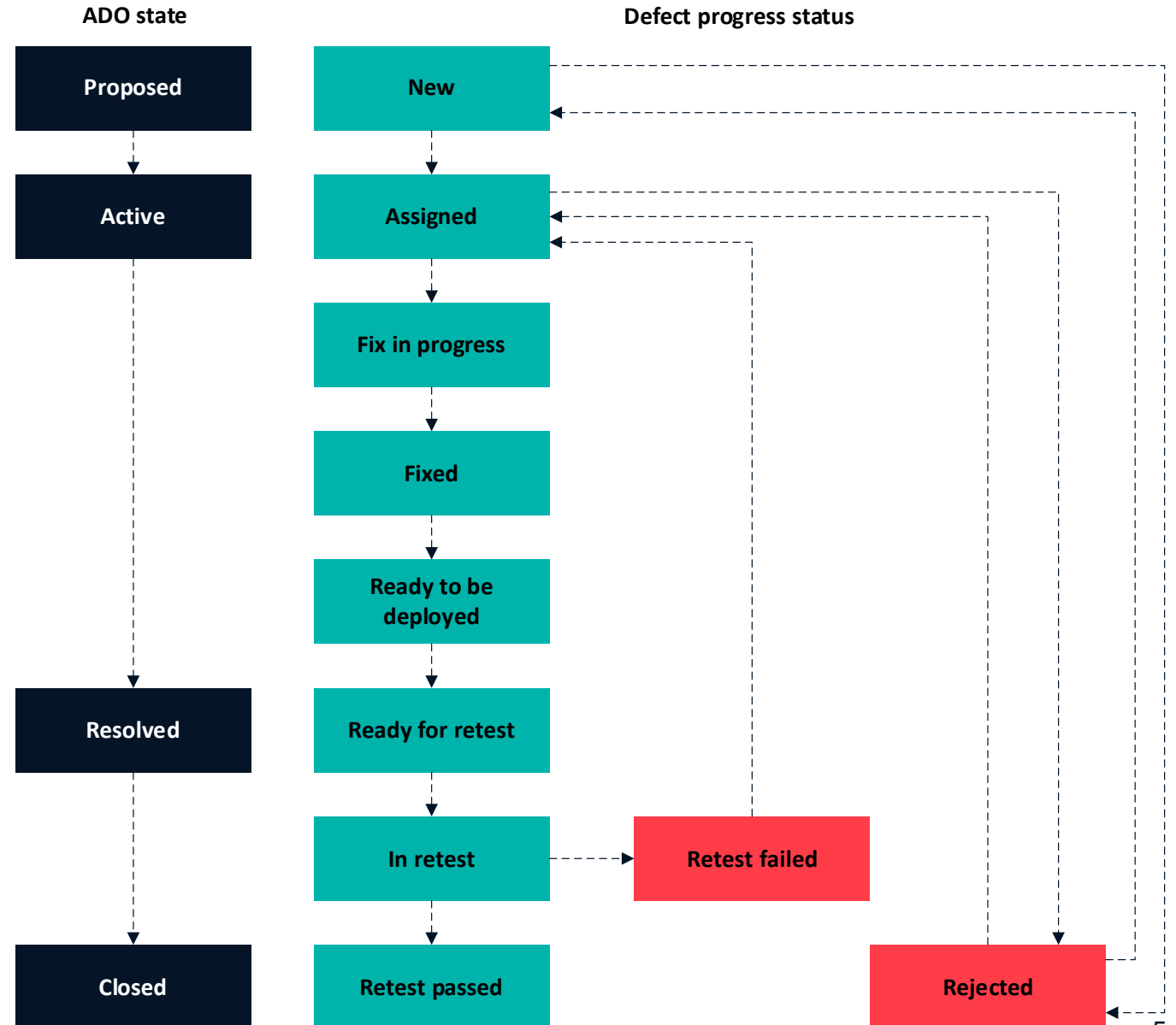The defect progress status can be found within any defect under the subheading, 'Defect Status'

Defect Status

Triage Status
Triaged

Progress Status
Assigned

ADO state

| Proposed |
| Active |
| Resolved |
| Closed |

Defect progress status

| New |
| Assigned |
| Fix in progress |
| Fixed |
| Ready to be deployed |
| Ready for retest |
| In retest |
| Retest passed |

| Retest failed |
| Rejected |

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Notes:

- More information on the defect process can be found in the 'MHHS-DEL 466 Defect Management Plan' document, found on the MHHS Collaboration Base.

- A full view of the defect lifecycle, including Release Management process can be found on the MHHS Collaboration Base – 'MHHS-DEL1796 Defect and Release Management Lifecycle diagram'

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